What is a dashboard?

The main screen of the software is called as dashboard. The dashboard displays the total number of requests, approved, waiting list and pending apart from access to reports and other options.



Where to enter the distributor details?

The distributor details are entered by clicking on options button of the dashboard screen. The distributor's Name, Mac Number, Center No., MNP Center No. can be entered and click on Save button.

1	Øptions	
	Database File : C:\Program Files\ZiacSMS Vodafone\ziacsms_vodafone.mdb	
Center No.	Database Size : History Records 96034 Rows Import Archive	MNP Center No.
	Mac Number : 8095050244 Handset Model Others CType : Distributor SMS Forer : www.ziacsoft.com Licence valid till 05-Mar-13	
	Contany Name : Vodafone Distributor Name	
MAC No.	OG Barring : 4 Days ♥ Enable OG Barring Notification to DSM and CSM Activation 0 Nos / Day ♥ Enable Spikes Notification to DSM	Name
	Modem Info Master Password Summary Save Close	

What is a COM port?

COM port is a COMmunication port/door of the computer used to communicate with other devices such as mouse, printer, modem, mobile etc

How to select the COM port?

The COM port of the mobile is selected by clicking the Question(?) button in the dashboard. ZiacSMS software automatically selects the COM ports suitable for the connected mobile. Also manually the COM port can be selected by clicking on the drop down button which displays all the COM port numbers.



How to know manually the COM port of the connected mobile?

The COM port of the connected mobile can be viewed by clicking on the "Telephone" button ("Check Phone and Modem").

Ziac	ZiacSMS Vodafone 3.23.0 - Vodafone Distributor Name						
	Mobile No :	Activation Mobile Not Connected					
	Message :						
	File Path :				B	owse	
	COM Port :	СОМ20 🔽	?	MAC : 809505	50244		
		<u>S</u> end	<u>Options</u>	<u>R</u> eports	Close		

How to confirm the mobile is connected to the PC / Laptop?

Click Options button on dashboard and then on Modem Info button. Detailed information of the mobile/modem connected is displayed with the Battery Level, IMEI, IMSI, Manufacturer, Model, etc. If these details are matching the mobile, it is confirmed the mobile is connected, or if the details are blank then the mobile is not connected.

Øptions	-		_	X
Database File : Vo	Modem Informatio	n		Browse Backup
Database Size :	Battery Level:	0		Archive
Center No :	IMEI: IMSI:			r No : SCA
SMS Footer : WW	Manufacturer:			e : Distributor ▼
Company Name : Vo	Model: Firmware:			License
Data : 📘	Signal Strength:	0		<u> <u> <u> G</u>o </u> </u>
OG Barring :	Network Info: SMS Supported:	False		nd CSM
Average Modem Info		,	Close	Close

How to know outgoing SMS are working?

A test message can be sent manually to any other mobile to cross check working of SMS. While sending the message "Sending message to ... " is displayed with red color background.

ZiacSMS Vodafor	ne 3.23.0 - Vodafone Distributor Name
Mobile No :	9008098101
Message :	test message
File Path :	Browse
COM Port :	COM20 Z (AC: 8095050244
	Send Options Reports Close T